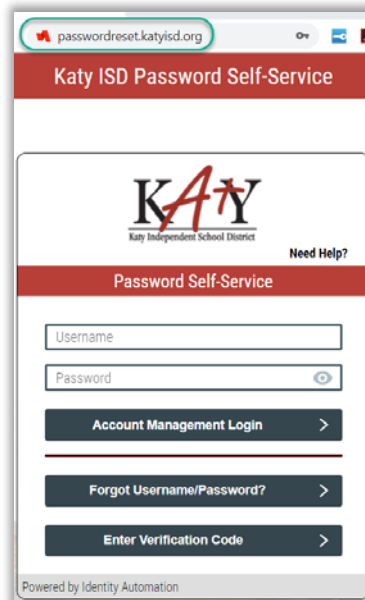


Guardian: Change Password or Security Questions

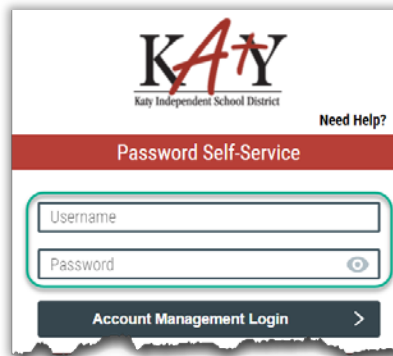
Visit the Katy ISD Password Self-Service tool

Type the following web address into any web browser:
passwordreset.katyisd.org



Change Password or Update Security Questions

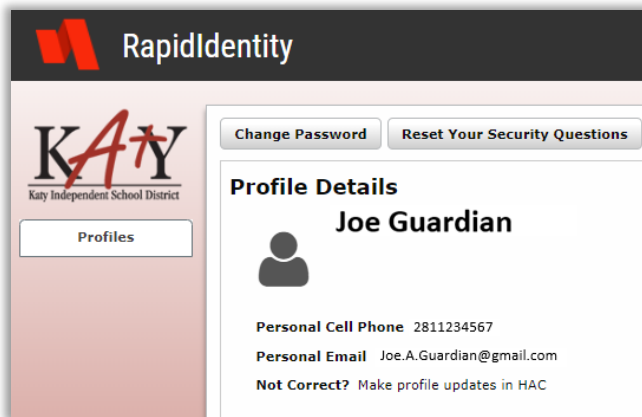
Enter your username and password, then click on **Account Management Login**.



From this screen you can:

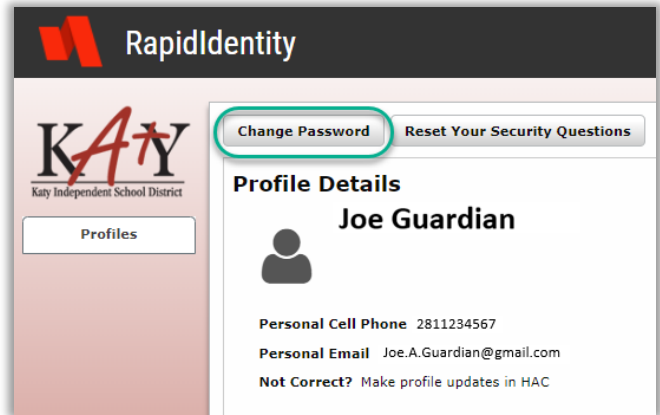
- Change Password ([read more](#))
- Reset Security Questions ([read more](#))

NOTE: If you need to update your email address or cell phone number, please do so in the Home Access Center (HAC).

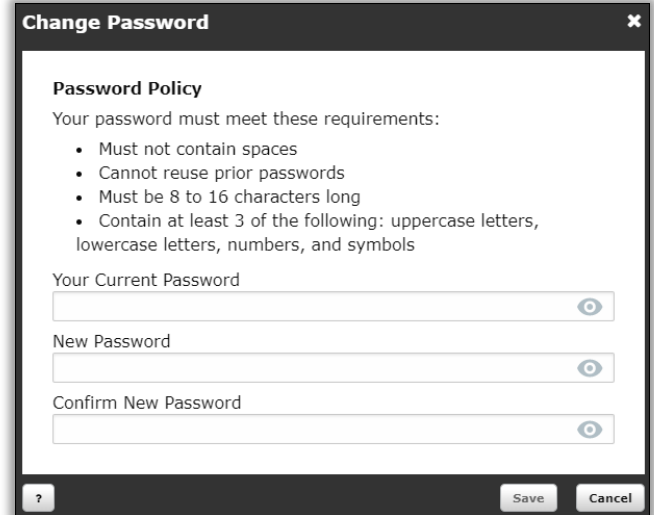


Change Password

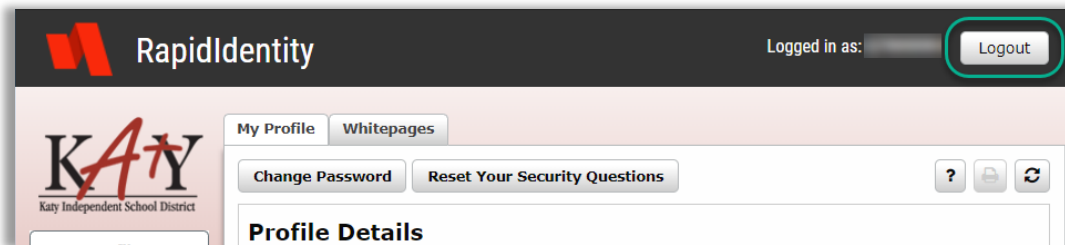
To change your password, click on the **Change Password** button.



Type in your current password and your new password as instructed, then click **Save**.

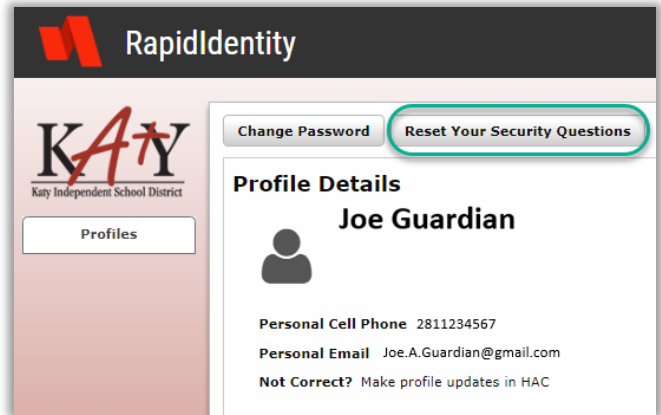


Ensure you **logout** of the Password Self-Service tool when finished.



Reset Security Questions

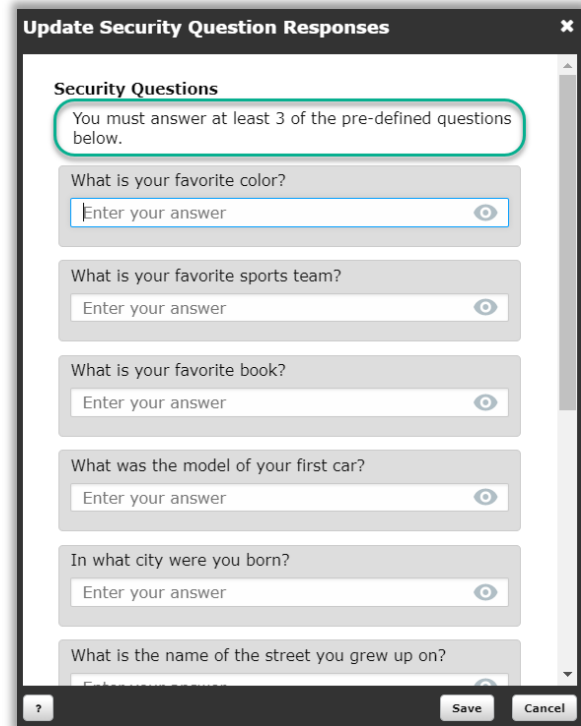
To change your security questions, click on the **Reset Your Security Questions** button.



You must answer at least 3 questions, but can answer more if you choose.

The answer must contain a minimum of 5 characters.

	Not Accepted	Accepted
Color	Pink	Yellow
Car Model	Bug	Beetle
Places	Zoo	Playground



After updating your questions, you must click the **Save** button at the bottom right corner for the update to be complete.

Ensure you **logout** of the Password Self-Service tool when finished.

