



# Organizational Chart: Customer Support, Project Management, Operations

10/3/2023

**Ken Gregorski, Ed.D.**  
Superintendent

**Chief Information Officer**

**Dr. John Alawneh**  
Chief Information Officer

**Jodie Hines**  
Chief Secretary

**Technology Customer Service Director**  
Rick Hruzek

**Susan Lanzini**  
Director Secretary

**Project Management Director**  
Brenda White

**Susan Lanzini**  
Director Secretary

**Operations/Infrastructure Services Director**  
Joe Christoffersen

**Manager Technology Customer Service**  
Daniel Cassady

**Manager Desktop Services**  
Benito Cantu

**Manager Tech Retrofit & Construction**  
Daniel Dronberger

**Manager Print Services**  
Lisa Gabrielson

**Manager Cyber Security**  
James Costello

**Manager Network Engineering**  
Ben Villanueva

**Manager Systems Engineering**  
Vicky Spence

**Staff Support**

**Family Support**

**Lead Support Center Representative**  
Debbie Fivash

**Lead Customer Support Specialist**  
Margaret Acevedo

**Customer Support Specialist**  
Kevin Cody

**Customer Support Specialist**  
Angie Hall

**Support Center Representatives**  
Joseph Niemann  
Robert Perryman  
Thomas Ross

**Support Center Representatives**  
Denise Banda  
Jamie Clark  
Rebecca Hawes

**Technology Warehouse**  
Brad Brabham

**ESC/HR Annex Support**  
Daniel Delgado

**Lead Desktop Services**  
Manny Vera

**Lead Desktop Services**  
John Gutierrez

**Lead Desktop Services**  
Ron Gall

**Computer Field Engineers**  
Victor Alvarado  
Georgia Arriaga  
Josue Banda  
Ricardo Bravo  
Lee Cardwell  
Dennis Crook  
Dominique Crook  
David Cruz  
Brandon Kennison

**Computer Field Engineers**  
George Brandon  
Don Cashman  
Alfonso Cano  
Arturo DeLeon, Jr.  
Emanuel Flores  
Juan M. Gonzalez  
Kleins Lopez  
Jeff Marchand  
Phillip Moreno  
Michael Mota

**Computer Field Engineers**  
Nancy M. Barrera  
Cory Christoffersen  
Peter Loaisiga  
Steve Martinez  
Robert Moreno  
Jorge Noriega  
Karla Ostos Herrera  
Kelvin Vu  
Jerry Williams

**Technology Accounting Analyst**  
Shara Petsalis

**Technology Support Specialist**  
Kendra Christy

**Tech Project Coordinators**  
**OPEN**  
Albert Rodriguez  
Tammy Whitehead

**Tech Project Specialist**  
Laura Davenport

**Ricoh Area Operations Manager**  
Gerald Lewis

**Production Manager**  
Donald Brotherton

**Shipping Manager**  
Faith Garner

**Cybersecurity Assessment Analyst**  
Jerin Koshy

**Security Analyst**  
**OPEN**

**Coordinator/Senior Engineer/Physical Security**  
Scott Donahue

**Physical Security Engineer**  
Michael Hines

**Physical Security Technicians**  
Blake Bonham  
Trevor Ford  
Jorge Mendez Barreto  
Jason Smithwick

**Telephone Coordinator/Senior Engineer**  
Greg Sutton

**CISCO VOIP Admin**  
Jason Anderson

**ESSR Sr Cloud Technician**  
Brad Nugent

**Coordinator/Senior Network Engineer**  
Mathew Anderson  
Mike Smith

**Wireless Network Engineer**  
Ramon Perez

**Network Engineer II**  
Herman Curiel

**Network Engineers**  
Bruce Dix  
Michael Stallings  
Paul Trevino

**Cabling Technicians**  
Randy Parker  
**OPEN**

**Network Technician**  
Abel Moreno

**Senior Systems Engineers**  
David Daniel  
Jason Dillard  
Anthony Pantoja  
Chris Schooley

**Systems Engineers**  
Jayce Johnston  
Jaime Morales

**Web Manager**  
Brian LePori

**Senior Systems Admins**  
Michael Hannah  
Brian Merriman  
Miguel Varela