

Katy ISD Chromebooks Summer Tips

Device Components: Chromebook,
Charger, Case

3-11th grade students keep their
devices over the summer



Storage & Maintenance

- Store in a cool, dry place.
- Keep away from food, drinks, and pets.
- Don't put heavy items on top of them.
- Ensure the lid is closed when not in use.
- Wipe down with slightly damp cloth. (no cleaners)
- Keep screen and keyboard free from debris.

Updating

Updating is critical for device performance

- Sign in to the device several times throughout the summer to get important updates.

Tech Support

- Submit a ticket on My Katy Cloud using the Chromebook Hardware Support Tile.
- Call the Help Desk at 281-396-7400 7am-5pm M-Th

Internet Safety

The Katy ISD web filter will still be active but parent supervision is important.

- Remind students to practice responsible online behavior.
- Balance screentime.
- Do not tamper with or modify device ports. Students are responsible for any damage at all times.

Preparing for 25-26

- Renew your insurance during your annual student update.
- Report any damage before returning.
- Make sure the device is charged prior to returning to school.

Learn more on the [Family Technology Resources Website](#)

Leaving the District? - Please return your Chromebook to your home campus or contact the Help Desk at 281-396-7400