

Academic Success Center (FAQs)

What services does the Academic Success Center provide?

The Academic Success Center provides tutoring in English/writing, math, science and many more subjects offered by Houston Community College.

Through the Academic Success Center, students can receive assistance with any assignment requiring web access as well as access their online courses through Eagle Online.

What does it cost to use the services at the Academic Success Center?

Nothing! The Academic Success Center provides FREE tutoring for students who are currently attending HCC.

What can the student expect when they visit the Academic Success Center?

The Academic Success Center is where students can study independently, with a tutor or in small groups.

Tutoring is provided face-to-face, where the students have the option to meet with a tutor virtually or in-person. The additional option is to submit an assignment to be reviewed online at hccs.upswing.io for an average response within 48 hours. Tutors can assist you with any questions that you may have. Tutors will share knowledge and learning strategies with students. Since a tutor's job is to supplement instruction, students can expect tutors to explain concepts pertaining to problems, ask questions, and make suggestions. Tutors will not complete a student's work.



How does tutoring work?

- Bring or present your work, assignment, notes, and textbook as well as any questions you may have.
- It helps to have specific questions ready for a tutor to review.
- If using the option to meet with a tutor virtually, please prepare your PC or laptop with webcam; and install Microsoft Teams on your device.

How long do tutoring sessions last?

Tutors typically work with students in 1 or 1-1/2 hour increments; however, sessions may vary depending on the number of students waiting to see a tutor. You can request tutoring assistance as often as you would like.

FOR TUTORING SCHEDULES

hccs.edu/findatutor

or to schedule an appointment, call 713-718-8184

FIND-A-TUTOR

HCC does not discriminate on the basis of race, color, religion, sex, gender identity and gender expression, national origin, age, disability, sexual orientation, or Veteran status. The following person has been designated to handle inquiries regarding the nondiscrimination policies: David Cross, Director, EEO, 504, & Title IX Coordinator, 3100 Main Street, Houston, TX 77002, 713.718.8271 or Institutional.Equity@hccs.edu

FOR 24/7/365 TUTORING HELP, LOG INTO

hccs.upswing.io



What are the tutors allowed to do?

- Tutors can explain concepts pertaining to exercises or problems.
- Tutors can discuss students work on a problem to see if they understand the basic process for problem solving.
- Tutors can model problem-solving skills.
- Tutors can assist in locating resources to assist students with math, writing, science and other subjects.

What are tutors not allowed to do?

- Tutors cannot do the students homework.
- Tutors cannot introduce new material.
- Tutors cannot help with take-home quizzes or tests.
- Tutors cannot grade students work.

How can the student get the most out of my tutoring session?

- Visit the Academic Success Center as the student runs into difficulties.
- Students prepare for the tutoring session by reading their text and doing some of the homework problem/s or assignment. The tutor can better help the student if they have prepared questions in areas the student does not understand.
- Students should bring his/her textbooks, syllabus, tests, notes and handouts, the current assignment, and previous papers or other work
 - anything and everything the student would bring to class!
- Remember some days and times are very busy. Students should plan their visits and not wait until the last minute to see a tutor before class or a test.
- Use the Academic Success Center often and locate the tutoring schedules.

ACADEMIC SUCCESS CENTER LOCATIONS

HCC Alief Hayes Campus

Rooms: B.137 & B.139 (All Subjects)
2811 Hayes Rd.
Houston, TX 77082
713.718.6929

HCC Coleman College for Health Sciences

Room: 113 (Tower)
1919 Pressler St.
Houston, TX 77030
713.718.2056

HCC Central Campus

San Jacinto Memorial Building
Room: 384 (All Subjects)
1300 Holman St.
Houston, TX 77004
713.718.6451 or 713.718.6127

HCC Eastside Campus

Angela Morales Building
Room: 210 (All Subjects)
6815 Rustic Dr.
Houston, TX 77087
713.718.2391

HCC Felix Fraga Campus

Room: 245
301 N Drennan St.
Houston, TX 77003
713.718.8876

HCC Katy Campus

Rooms: Math 150J & Writing Center 321
1550 Foxlake Dr.
Houston, TX 77084
713.718.5841 (Writing Center)
713.718.2924 (Tutoring)

HCC Northeast Campus

Learning Hub
Room: Library (All Subjects)
555 Community College Dr.
Houston, TX 77013
713.718.2283

HCC North Forest Campus

Room: 117
6010 Little York Rd.
Houston, TX 77016
713.718.2988

HCC Northline Campus

Room: 423 (All Subjects)
8001 Fulton St.
Houston, TX 77022
713.718.2674

HCC Missouri City Campus

Room: 211
1600 Texas Pkwy
Missouri City, TX 77489
713.718.2913

HCC South Campus

Workforce Center
Room: 101
1990 Airport Blvd.
Houston, TX 77051
713.718.6451

HCC Spring Branch Campus

Rooms: Writing Center 703 &
Math/Science Tutoring - Library (RC11)
1010 West Sam Houston Pkwy
Houston, TX 77043
713.718.5889 (Writing Center)
713.718.2121 (Tutoring)

HCC Stafford Campus

Scarcella Building
Room: E107 (All Subjects)
10041 Cash Rd.
Stafford, TX 77477
713.718.7810

HCC West Loop Campus

Room: 150 (All Subjects)
5601 West Loop South
Houston, TX 77081
713.718.8791