



## Parent and Student Digital Resources & Support

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### MyKaty Cloud

[MyKaty Cloud](https://mykaty.katyisd.org/) is the location for students to begin accessing their textbooks and Katy ISD applications. URL: <https://mykaty.katyisd.org/>

1. Instructions for MyKaty Cloud: <http://www.katyisd.org/mykaty/Pages/default.aspx>
  2. [Enable WebPass](#) - this is an important step to ensure you are authenticated to other Katy ISD applications.
  3. There are many library resources available to students, to see the list visit [Library Resources List](#)
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### Need Help?

**Students:** Go to MyKaty Cloud (see above) and search for “Knowledge Base” to be taken to a site where you can search for help articles. You can also access via this URL: <https://help.katyisd.org>

**Password Help:** Contact your teacher via email or complete the Parent Tech Help form below.

**Parents:** The [Parent Tech Help](#) page on the Katy ISD website contains several helpful links to apps, resources, and FAQs regarding Katy ISD and Technology. You can access this page via the following URL: <http://www.katyisd.org/dept/technology/PTH/Pages/default.aspx>

If you need further assistance, a link is provided on the Parent Tech Help page.

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### Device checkouts

If the student does not have a device, one can be checked out to them. Click on the link below to request an appointment to come to the student’s campus and pick up the device. **An appointment must be requested 24 hours in advance, you will receive an email with your confirmed appointment date.**

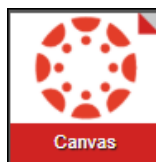
- [Student Device Check-out Form](#)
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### Online Platforms for Students

Teachers may use the following online platforms to deliver lessons:

#### Canvas

- **Students:** Access through MyKaty
- [Parents/Observers](#)



#### SeeSaw (Elementary)

- **Students:** Access through MyKaty or Seesaw Class [Mobile App](#)
- **Parents:** [seesaw.me](https://seesaw.me) or Seesaw Family Mobile App



**Multiple students sharing one device:** this [help article](#) will assist with ensuring each student is able to log into applications with their own unique profile.

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### Need Internet Access?

If you have at least one child receiving free or reduced price school lunches, your family may qualify for an affordable home internet service through Comcast or AT&T. For more information, check with the district website or visit the following sites:

- [Internet Essentials from Comcast](#)
- [Access from AT&T](#)